



G-RAID₃™ Installation Guide



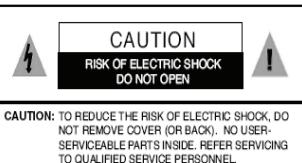
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IMPORTANT SAFEGUARDS



CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN

The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating/maintenance (servicing) instructions literature accompanying the appliance.

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE APPLIANCE TO RAIN OR MOISTURE.

1. READ INSTRUCTIONS

All the safety and operating instructions should be read before the unit is operated.

2. RETAIN INSTRUCTIONS

The safety and operating instructions should be retained for future reference.

3. HEED WARNINGS

All Warnings on the unit and in the operating instructions should be adhered to.

4. FOLLOW INSTRUCTIONS

All operating and use instructions should be followed.

5. ATTACHMENTS

Do not use attachments not recommended by the unit's manufacturer as they may cause hazards.

6. WATER AND MOISTURE

Do not use this unit near water—for example, near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.

7. ACCESSORIES

Do not place this unit on an unstable cart, stand, tripod, bracket or table. The unit may fall, causing serious injury and serious damage to the unit.

8. VENTILATION

Openings in the front and back of the unit are provided for ventilation to ensure reliable operation and to protect it from over heating. These openings must not be blocked or covered. This unit should never be placed near or over a radiator or heat source. This unit should not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided.

9. POWER SOURCES

This unit should be operated only from the type of power source indicated on the rating label. If you are not sure of the type of power supply in your facility, consult your local dealer or power company.

10. GROUNDING AND POLARIZATION

This equipment is supplied with a power cord with a US style 3-wire grounding type plug at one end and a 3-wire IEC standard connector at the other. The 3-wire grounding type plug will fit into a US style grounding type power outlet and the IEC connector is intended to plug into the Medéa unit. The 3-wire grounding type plug is a safety feature. If you are unable to insert the plug into the outlet, do not force it. Contact your electrician to replace the obsolete outlet. **DO NOT DEFEAT THE SAFETY PURPOSE OF THE GROUNDING TYPE PLUG.** For use in Foreign Countries, contact your local Medéa dealer or representative to obtain a power cord with a locally compatible 3-wire grounding plug on one end and a 3-wire IEC standard connector on the other.

11. POWER-CORD PROTECTION

Power-supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plugs, convenience receptacles and the point where they exit the unit.

12. SERVICING

Do not attempt to service this unit yourself as opening or removing covers may expose you to dangerous voltages or other hazards. (See Caution Symbol at rear of power supply chassis.) Refer all servicing to qualified service personnel.

WICHTIGE SICHERHEITSHINWEISE



WARNUNG

Gefahr eines elektrischen Schlages Nicht öffnen

WARNUNG: Um die Gefahr eines elektrischen Schlages zu verringern sollten Sie niemals eine Verkleidung oder Abdækung entfernen. Keines der enthaltenen Teile kann selbst gewartet werden. Überlassen Sie dies qualifiziertem Servicepersonal.

WARNUNG: UM DIE GEFAHR EINES ELEKTRISCHEN SCHLAGES ZU VERRINGERN, DARF DAS GERÄT WEDER REGEN NOCH FEUCHTIGKEIT AUSGESETZT WERDEN.

1. LESEN SIE DIE HINWEISE

Lesen Sie bitte alle Sicherheitshinweise und die Bedienungsanleitung bevor Sie das Gerät in Betrieb nehmen.

2. AUFBEWAHREN DER HINWEISE

Bewahren Sie die Bedienungsanleitung und alle Sicherheitshinweise für spätere Verwendung auf.

3. BEACHTEN SIE DIE WARNUNGEN

Alle Warnungen und Hinweise auf dem Gehäuse und in der Anleitung sollten unter allen Umständen beachtet werden.

4. FOLGEN SIE DEN ANWEISUNGEN

Alle Benutzer- und Bedienungsanweisungen sollten befolgt werden.

5. ERWEITERUNGEN

Benutzen Sie keine Erweiterungen, die nicht vom Hersteller empfohlen wurden um Gefahren zu vermeiden.

6. WASSER UND FEUCHTIGKEIT

Benutzen Sie das Gerät nicht in der Nähe von Wasser-z.B. Badewanne, Waschschüssel, Spülé, Waschwanne, feuchter Fußboden oder in der Nähe eines Pools.

7. ZUBEHÖR

Stellen Sie das Gerät nicht auf einen wackeligen Rollcontainer, Ständer, Stativ, Regal oder Tisch. Das Gerät könnte herunterfallen, was einen bleibenden bzw. irreparablen Schaden an dem Gerät hervorrufen könnte.

8. BELÜFTUNG

Offnungen an der Vor- und Rückseite des Gerätes sind für die Belüftung vorgesehen, um eine zuverlässige Funktion zu garantieren und gegen Überhitzung vorzubeugen. Diese Öffnungen dürfen weder verstellt noch zugedeckt werden. Das Gerät sollte niemals in der Nähe einer Heizung oder einer anderen Wärmequelle aufgestellt werden. Das Gerät sollte außerdem nicht in einem Einbaugehäuse wie einem Schrank, oder einem Rack installiert werden, solange eine ausreichende Belüftung nicht sichergestellt ist.

9. NETZANSCHLUß (STROMVERSORGUNG)

Das Gerät sollte nur mit der Spannungsversorgung, die auf dem Geräteaufkleber ausgewiesen ist, betrieben werden. Sollten Sie nicht sicher sein, welche Art der Spannungsversorgung in Ihrem Betrieb verwendet wird, fragen Sie bei Ihrem Händler oder der Stromversorgungsgesellschaft nach.

Dieses Symbol soll den Benutzer darauf aufmerksam machen, dass er hier unisolierte gefährliche Spannung innerhalb des Gehäuses antrifft, die ausreichend gefährlich ist um einen Stromschlag hervorzurufen.

Dieses Symbol ist gedacht um den Anwender darauf hinzuweisen, dass sich im Handbuch wichtige Hinweise befinden.

10. ERDUNG UND POLUNG

Zur Ausstattung gehört ein Stromkabel mit einem amerikanischen Schutzkontakt Stecker mit Erdung auf der einen Seite und einem Kaltgeräte Stecker auf der anderen (IEC Standard). Der Schutzkontaktesteckdose und der Kaltgerätestecker in ihr Medea Gerät. Der Schutzkontaktestecker ist eine Sicherheitseinrichtung. Sollten Sie nicht ich Ihre Steckdose stecken können, wenden Sie sie keinem Gewalt an. Setzen Sie sich mit Ihrem Elektriker in Verbindung um die Steckdose auszuwechseln. Zerstören Sie unter keinen Umständen die Sicherheitseinrichtung an Ihrem Stecker. Zur Anwendung in anderen Ländern setzen Sie sich mit Ihrem Medea Händler in Verbindung, der Ihnen ein Landesübliches Stromkabel mit einem Schutzkontaktestecker auf der einen und einem Kaltgerätestecker auf der anderen Seite zur Verfügung stellt.

11. STROMKABEL ISOLIERUNG

Stromkabel sollte so gelegt werden, dass man nicht auf sie tritt, oder Gegenstände auf ihnen stehen bzw. gegen sie stoßen. Besondere Aufmerksamkeit sollte Leitungen und Steckern, sowie Kupplungen und die Stelle an der sie das Gerät verlassen, gewidmet werden.

12. SERVICE

Versuchen Sie keinesfalls das Gerät selbständig zu warten, oder das Gehäuse zu öffnen. Dies kann Sie gefährlicher Spannung oder andern Gefahren aussetzen. Überlassen sie alle Wartungsarbeiten qualifiziertem Service Personal.



MEDIDAS PREVENTIVAS IMPORTANTES



ADVERTENCIA: PARA PREVENIR LA POSIBILIDAD DE PROVOCAR UN INCENDIO O DE RECIBIR UNA DESCARGA ELÉCTRICA, NO EXPONGA ESTE SISTEMA A LA LLUVIA O HUMEDAD.

- LEA LAS INSTRUCCIONES
Deberá leer todas las instrucciones sobre seguridad y operación antes de operar la unidad.

- GUARDAR LAS INSTRUCCIONES
Deberá guardar las instrucciones sobre seguridad y operación para referencia futura.

- PRESTE ATENCIÓN A ADVERTENCIAS
Deberá cumplir con todas las Advertencias indicadas en la unidad o en las instrucciones de operación.

- SIGA LAS INSTRUCCIONES
Deberá seguir todas las instrucciones sobre operación y uso.

- ACCESORIOS
No utilice accesorios que no hayan sido recomendados por el fabricante de la unidad en virtud de que pueden crear un peligro.

- AGUA Y HUMEDAD
No utilice esta unidad cerca de agua—por ejemplo, cerca de una tina, lavabo, fregadero o tinaco, en un sótano mojado o cerca de una piscina.

- EQUIPO AUXILIAR
No coloque esta unidad sobre carritos, bases, trípodes, soportes o mesas inestables. La unidad se podrá caer, causando lesiones graves y daños severos a la unidad.

- VENTILACIÓN
Aberturas al frente y en la parte posterior de la unidad se proporcionan para ventilación y para asegurar una operación estable, así como para proteger a la unidad de sobrecalentamiento. Estas aberturas no deberán ser obstruidas o cubiertas. Esta unidad nunca se deberá de colocar cerca o encima de un radiador o fuente de calor. Esta unidad no se deberá de colocar en muebles construidos a la medida, tales como libreros o estantes, salvo que se proporcione ventilación adecuada.

- FUENTES DE ENERGÍA
La unidad deberá operar únicamente a partir del tipo de fuente de energía indicada en la etiqueta correspondiente. Si no está seguro del tipo de fuente de energía en su edificio, consulte a su distribuidor local o compañía de suministro de energía eléctrica.



El símbolo del rayo con flecha dentro de un triángulo equilátero tiene por objeto alertar al usuario de la presencia de voltaje peligroso y sin aislamiento en el interior del producto que pudiera ser de la suficiente magnitud como para constituir el riesgo de recibir una descarga eléctrica.



El símbolo de el signo de exclamación dentro de un triángulo equilátero tiene por objeto alertar al usuario de la existencia de instrucciones e importantes para la operación y mantenimiento (servicios) en los documentos que acompañan el equipo.

MISES EN GARDE IMPORTANTES



MISE EN GARDE: AFIN DE PRÉVENIR TOUT RISQUE D'INCENDIE OU D'ÉLECTROCUTION, NE PAS EXPOSER L'APPAREIL À LA PLUIE NI À L'HUMIDITÉ.

1. LIRE LES DIRECTIVES

Lire toutes les directives concernant la sécurité et le fonctionnement de l'appareil avant de l'utiliser.

2. CONSERVER LES DIRECTIVES

Conserver les directives concernant la sécurité et le fonctionnement de l'appareil pour référence ultérieure.

3. RESPECTER LES MISES EN GARDE

Respecter toutes les mises en garde sur l'appareil et dans le manuel d'utilisation.

4. SUIVRE LES DIRECTIVES

Suivre toutes les directives concernant le fonctionnement et l'utilisation de l'appareil.

5. ACCESOIRES

Ne pas utiliser d'accessoires non recommandés par le fabricant de l'appareil, car ils peuvent représenter un danger.

6. EAU ET HUMIDITÉ

Ne pas utiliser l'appareil dans un endroit où il risque d'être mouillé, notamment dans un sous-sol humide et à proximité d'une baignoire, d'un lavabo, d'un évier, d'une cuve à lessive ou d'une piscine.

7. BAIES ET SUPPORTS

Ne pas placer l'appareil dans une baie ou sur un support, un trépied, une console ou une table instable. L'appareil pourrait tomber et subir des dommages importants ou infliger de graves blessures.

8. AÉRATION

Le boîtier de l'appareil comporte des fentes d'aération à l'avant et à l'arrière pour assurer le bon fonctionnement de l'appareil et le protéger de la surchauffe. Ces fentes ne doivent pas être obstruées ni recouvertes. Eloigner l'appareil de toute source de chaleur telle les radiateurs et autres éléments de chauffage. Ne pas placer l'appareil dans un meuble encastré tel une bibliothèque ou un bâti qui ne procure pas une aération adéquate.

9. ALIMENTATION

Ne brancher l'appareil que dans une prise de courant du type décrit sur l'étiquette signalétique. En cas de doute sur le type

d'alimentation disponible, consulter la compagnie d'électricité ou le distributeur local.

10. MISE À LA TERRE ET POLARISATION

Le cordon d'alimentation fourni avec l'appareil est doté d'une fiche polarisée à trois branches de style américain à une extrémité et d'un connecteur femelle CEI standard à l'autre extrémité. La fiche polarisée à trois branches peut être branchée dans une prise de courant polarisée de style américain et le connecteur CEI doit être raccordé à l'appareil Medea. La fiche polarisée à trois branches constitue une mesure de sécurité. Si elle ne s'insère pas aisément dans la prise, ne pas la forcer. Contacter un électricien pour remplacer la prise désuète. NE PAS TENTER DE CONTOURNER CETTE MESURE DE SECURITE. Pour utiliser l'appareil à l'étranger, se procurer un cordon d'alimentation compatible avec la configuration électrique locale auprès du distributeur ou du représentant Medea local.

11. PROTECTION DU CORDON D'ALIMENTATION

Les cordons d'alimentation doivent être placés de manière qu'ils ne soient pas piétinés ou écrasés par des objets et une attention particulière doit être portée à la fiche, à la prise et au point de sortie de l'appareil.

12. RÉPARATION

Ne pas tenter de réparer l'appareil, car l'ouverture ou le retrait du boîtier peut vous exposer à des tensions dangereuses ou à d'autres risques. Confier toute réparation à un technicien qualifié.



1. INTRODUCTION

Thank you for purchasing G-RAID₃™ from G-Technology, Inc. G-RAID₃ features a quad interface with 3 Gbit eSATA, FireWire 400, FireWire 800 and USB2.0 connectivity, and is available in storage capacities up to an amazing 3TB! When connected via eSATA, G-RAID₃ provides data transfers rates in excess of 200 MB/second to support the most demanding professional content creation applications including Final Cut Studio.

2. SAFETY PRECAUTIONS

The disk drives contained in your G-RAID₃ disk array are delicate electronic instruments and are susceptible to damage due to excessive physical shock. Place the unit in a vented area away from moisture or liquids. Please handle the unit with care. Do not open the case. Doing so will void the warranty. *If the product is returned with damage caused by improper handling, the warranty will be void and liability will rest with the user.*

3. SYSTEM REQUIREMENTS

eSATA/FireWire 800/USB 2.0 operation

- Mac OS X 10.3.x or higher
- Windows 2000 / XP

FireWire 400 operation

- Mac OS 9.x or OS X
- Windows 2000 / XP



4. WHAT'S IN THE BOX

Take a moment to ensure that the following items are included in the box. If anything is missing, please call G-Tech at (310) 449-4599. Please keep the shipping container and packing materials. *In the unlikely event that you need to return G-RAID₃ to us for any reason, you must use the G-Tech shipping container. If the product is returned damaged caused by improper packaging, the warranty will be void and liability will rest with the user.*

Kit Contents:

- G-RAID₃ disk array
- eSATA cable
- FireWire 800 (9-pin to 9-pin) cable
- FireWire 400 (6-pin to 6-pin) cable
- USB 2.0 cable
- Universal AC power supply
- Installation CD-ROM

5. G-RAID₃ OVERVIEW



Attention Mac OS X Users

G-RAID₃ is set up at the factory for use with Mac OS X systems. If you are running Mac OS X, G-RAID₃ will mount on the OS X desktop right out of the box. If it becomes necessary to re-format G-RAID₃ for Mac OS X, see section 7.1.



Attention Windows Users

G-RAID₃ must be formatted for the Windows Operating System before use on a PC. Please see section 7.2 for more information.



Attention Cross Platform Users

G-RAID₃ can be used on both MAC and PC systems by formatting the drive "FAT32." There are some limitations when using FAT 32, see section 7.3 for details. Alternatively you can install software on the Windows machine such as "MacDrive" which will allow you to mount MAC formatted drives on your PC.

6. INSTALLING G-RAID₃

1. Connect the plug from the power supply "brick" to the power connector on the rear of G-RAID₃ and plug the AC cable in to a surge protector or wall outlet.

2. Connect G-RAID₃ to your system via the eSATA, FireWire 400, FireWire 800 or USB port. For maximum performance we recommend connecting G-RAID₃ to your computer via the eSATA port.

Note: For maximum performance on Mac and PC computers that do not support eSATA, it is recommended to install an eSATA PCIe adapter (for desktops) or an eSATA CardBus adapter (for laptops). Visit G-Tech at www.g-technology.com to purchase these adapters.

3. Power on G-RAID₃ by pressing the power button located on the back of the unit. G-RAID₃ will automatically mount on the desktop if you are using a Mac computer.

Note: To power off G-RAID₃, press and hold the power button for three seconds.



7. INITIALIZING G-RAID₃



G-RAID3

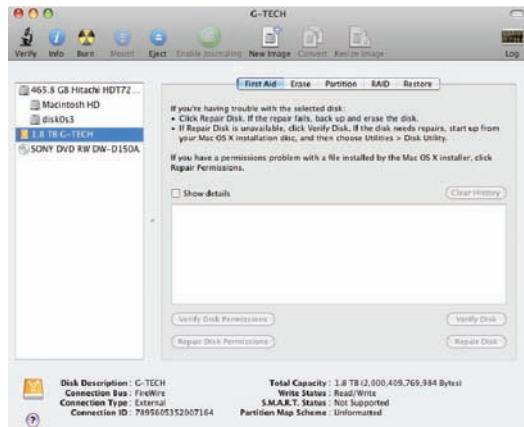
G-RAID₃ is set up at the factory for use with Mac OS X systems. If you are running Mac OS X, G-RAID₃ will mount on the desktop right out of the box.

If it becomes necessary to re-format G-RAID₃, follow the instructions below.

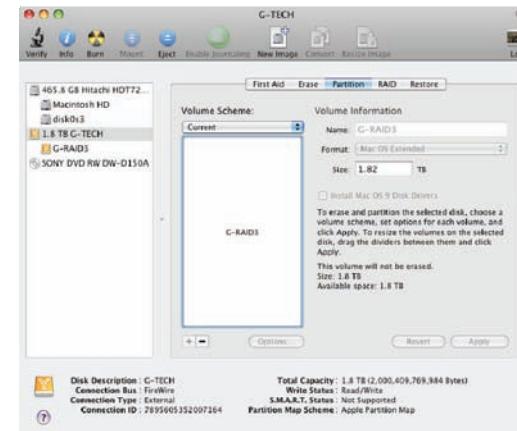
- For Mac OS X installations, proceed to Section 7.1
- For Windows 2000/XP installations, proceed to Section 7.2
- For Cross-Platform use see section 7.3

7.1 Mac OS X

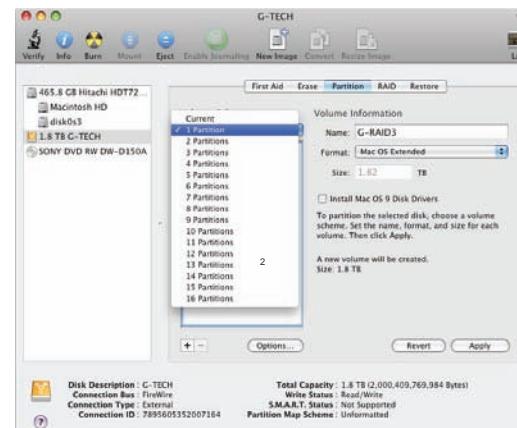
1. Open the *Apple Disk Utility*. The *Apple Disk Utility* is in the **Utilities Folder** located in the **Applications Folder** on the Macintosh HD. Select G-RAID₃ by clicking on the entry in the left-hand column as shown below. Information about G-RAID₃ will be displayed at the bottom.



3. Select the Partition tab to view the partition options as shown below.



4. Set the **Volume Scheme:** to **1 Partition**. Enter a **Volume Name** under Volume Information (in this example "G-RAID3") and set **Format** to **Mac OS Extended** as shown below.



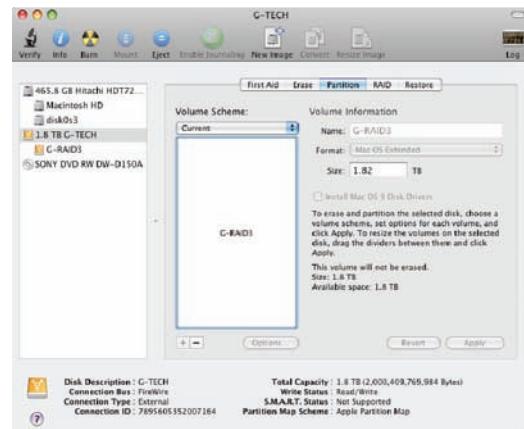
Note: Alternatively, G-RAID₃ can be set up in multiple volumes by selecting the desired number of partitions from the Volume Scheme pull-down menu.



5. Click on the <Partition> button. The dialog box shown below will appear. Click on the <Partition> button to continue.



6. When partitioning is complete, G-RAID₃ will be displayed in the left-hand panel as shown below.



7. Exit the Apple Disk Utility.

8. G-RAID₃ will be displayed on the desktop as shown.



G-RAID₃ is now set up for use!!

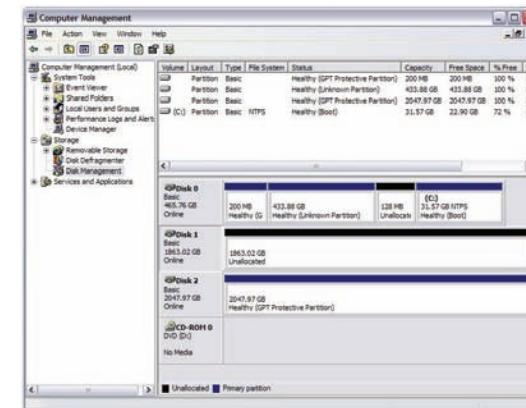
7.2 Windows 2000/XP

1. Power on G-RAID₃, wait 10 seconds, then power on your computer.

2. Open the **Disk Management** utility by right-clicking on the My Computer icon on the desktop and selecting "Manage" from the drop down menu as shown below.



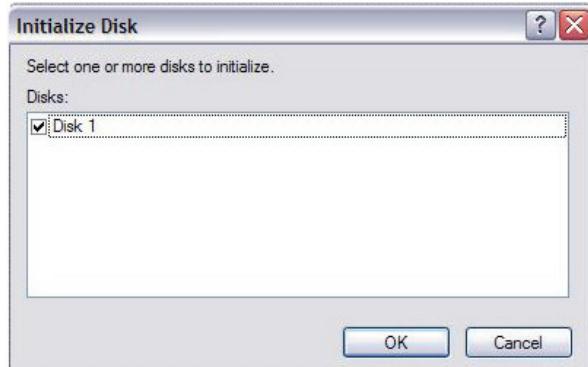
3. The **Computer Management** console will appear as shown below. Click on "**Disk Management**" in the left-hand panel. G-RAID₃ is identified as Disk 1 in this example.



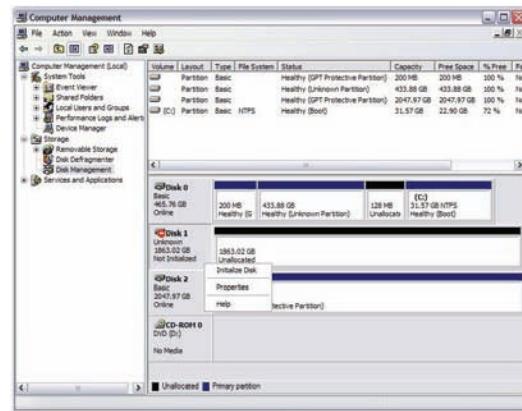
Right click on **Disk 1** and select **Initialize Disk** from the pull-down menu as shown. The window shown on the next page will appear.



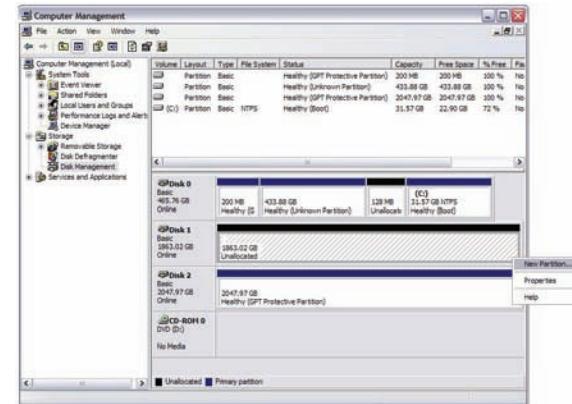
4. Click on the <OK> button to continue.



5. The following window will appear. G-RAID₃ (Disk 1) is now identified as Basic and Online.



6. Right-click on the **Disk 1** "Unallocated" bar entry and select **New Partition...** from the pull-down menu as shown below.



7. The window shown below will appear. Click on the <Next> button to continue.





8. The following window will appear. Click on the <Next> button to continue.



9. The window shown below will appear. Click on the <Next> button to continue. This will create one large volume using all of the available space on G-RAID₃.



Note: Multiple partitions can be created on G-RAID₃. Consult your Windows documentation for instructions on setting up multiple partitions.

10. Windows will automatically assign a drive letter, in this example "D". Accept this assignment and click on the <Next> button to continue.



11. Enter a **Volume Label**: (in this example, G-RAID3), check the **Perform a quick format** box and click on the <Next> button to continue.

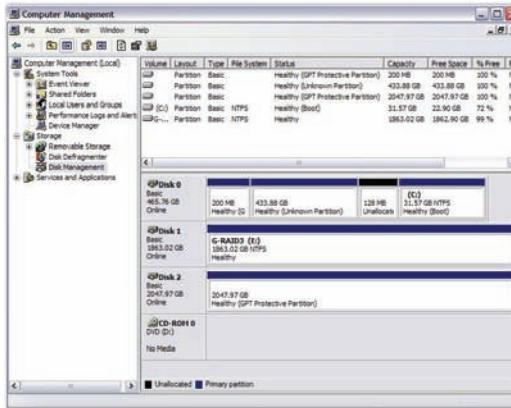




12. The following window will appear. Click on the <Finish> button to continue.



13. Windows will format the volume and then display the following window. Disk 1 is now identified as G-RAID₃ (E:). Exit the *Computer Management* console



14. G-RAID₃ will now be displayed as an available hard disk drive under *My Computer* as shown below.



G-RAID₃ is now set up for use!!

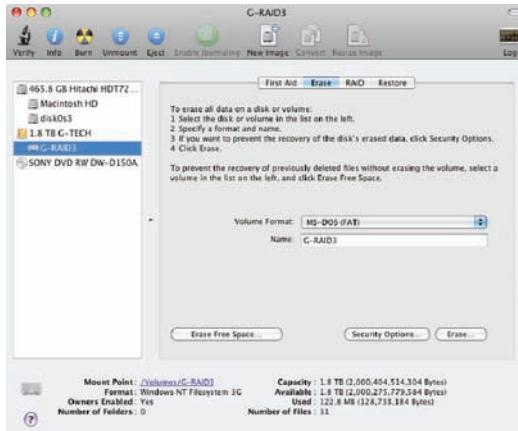
7.3. Cross Platform Use

To setup your G-RAID₃ for use on both Windows and Macintosh systems, use the Apple Disk utility and format G-RAID₃ FAT32 (MS-DOS File System).

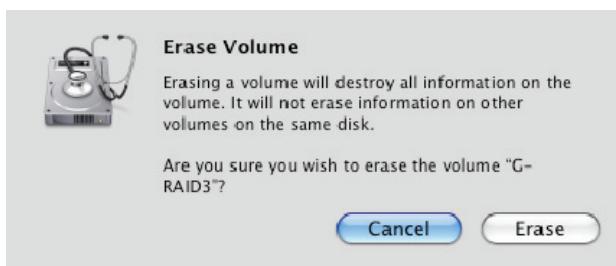
1. Open the Apple *Disk Utility*. (The Apple *Disk Utility* is in the **Utilities Folder** located in the **Applications Folder** on your system drive). A window like the one below will appear.



2. Select G-RAID₃ from the left-hand column, then select the "Erase" button at the top as shown. Select MS-DOS File System from the drop down menu and Enter "G-RAID3" in the Name field.



3. Click on the erase button and the screen on the next page will appear.



4. Click "Erase" and your drive will be formatted to its full capacity as FAT32. With this format, you will be able to READ/WRITE on both windows (2000/XP) and MAC OS machines. (NOTE: You could format your drive on a Windows machine FAT32, however Windows currently limits FAT32 partitions to 32GB in size)



WARNING:

THIS WILL ERASE ALL DATA ON YOUR DRIVE.



NOTE: The 'MS-DOS File System' cannot write files over 4 GB. If you are working with files over 4 GB, you may want to choose a software option like MacDrive. MacDrive is Windows software that enables the Windows OS to mount MAC formatted drives. (www.macdrive.com)

8. UNMOUNTING/DISCONNECTING G-RAID₃

A great feature of G-RAID₃ is its ability to be connected and disconnected while your computer is running. To prevent failures and/or data loss it is important to follow the steps below when unmounting/disconnecting G-RAID₃ from your computer.

8.1 Mac OS X Computers

1. Before powering down and disconnecting G-RAID₃, you must unmount it from the system by dragging the G-RAID₃ icon to the trash located in the dock, or by selecting the icon and pressing apple+E on the keyboard.



2. It is now safe to power off and remove G-RAID₃ from your system.

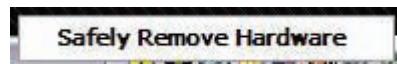
8.2 Windows Computers

1. Before powering down and disconnecting G-RAID₃, left-click on the "Safely Remove Hardware" icon shown below.





2. A box like the following will appear. Click on the entry.



3. A balloon like the following will appear.



4. It is now safe to power off and remove G-RAID₃ from your system.

9. OPTIMIZING DATA TRANSFER RATES

G-RAID₃ can be connected to any Mac or PC equipped with a eSATA, FireWire 400, FireWire 800 or USB port. For optimal performance, G-RAID₃ should be connected via an eSATA port.

Note: For maximum performance on Mac and PC computers that do not support eSATA, it is recommended to install an eSATA PCIe adapter (for desktops) or an eSATA CardBus adapter (for laptops). Visit G-Tech at www.g-technology.com to purchase these adapters.

Note: If you wish to use G-RAID₃ in conjunction with AJA's Io, Avid's Mojo or any other video editing system that utilizes a FireWire connection, you **must** connect G-RAID₃ to either an eSATA PCIe adapter or eSATA CardBus adapter for proper operation.

10. TECHNICAL SUPPORT

If you encounter any difficulties while installing G-RAID₃, please contact G-Tech Technical Support via one of the following ways:

Telephone: (310) 449-4599

Fax: (310) 449-4670

E-mail: support@g-technology.com

Internet: <http://www.g-technology.com>

When contacting Technical Support, make sure to be in front of your computer and have the following information readily available:

- Your G-RAID₃ serial number (on bottom of unit)
- Operating system and version
- Computer brand and model
- Amount of memory installed
- Other devices attached to your computer

Thank you for purchasing G-RAID₃. If you have any comments or questions about this manual or the product, please call (310) 449-4599, or send an email to info@g-technology.com.

11. LIMITED WARRANTY

G-Technology Inc. (G-Tech) warrants your product against any defect in material and workmanship, under normal use, for the designated warranty period. If the product should become defective within the warranty period, G-Tech, will at its discretion, repair or replace the product. Repair or replacement parts or products will be furnished on an exchange basis and will be either new or reconditioned. All replaced parts or products shall become the property of G-Tech. This warranty shall not apply if the product has been damaged by accident, misuse, abuse or as a result of unauthorized service or parts. Warranty service is available to the purchaser by obtaining a Return Material Authorization number (RMA) and by delivering the product during the warranty period to an authorized G-Tech service facility or to G-Tech. The purchaser shall bear all shipping, packing and insurance costs and all other costs, excluding parts and labor,



necessary to effectuate repair, replacement or refund under this warranty. All returned product must be shipped to G-Tech in the original shipping container.

For more information on how to obtain warranty service, an RMA number or to acquire shipping materials, contact G-Tech at support@g-technology.com.

IN THE EVENT A PRODUCT BECOMES DEFECTIVE DURING THE WARRANTY PERIOD, THE PURCHASER'S EXCLUSIVE REMEDY SHALL BE REPAIR OR REPLACEMENT AS PROVIDED ABOVE. INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION LOSS OF DATA, ARISING FROM BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ARE NOT THE RESPONSIBILITY OF G-TECH AND, TO THE EXTENT PERMITTED BY LAW, ARE HEREBY EXCLUDED BOTH FOR PROPERTY DAMAGE, AND TO THE EXTENT NOT UNCONSCIONABLE, FOR PERSONAL INJURY DAMAGE.